

**We are open every day over the festive period,**  
including Christmas Day, Boxing Day, the Bank Holiday and New Years' Day.

Whilst services will be delivered on minimal staffing in order to give our colleagues a well-deserved holiday, phone lines and responsive services will be available each day and messages checked frequently.

**The following should be noted and shared widely:**

Service	Contact details and important notes
<b>Helpline</b>	<b>0300 666 9860</b> <a href="mailto:infoandadvice@ageukcap.org.uk">infoandadvice@ageukcap.org.uk</a>  Providing information and advice, supporting urgent matters such as heating issues, food, health issues and support to access other services
<b>Winter Pressures Discharge and Admission Avoidance support</b>	<b>01354 691896</b> <a href="mailto:HDsupport@ageukcap.org.uk">HDsupport@ageukcap.org.uk</a>  Supporting individuals to stay safe at home, providing regular welfare calls and visits, shopping and prescription delivery, access to heaters, key-safe installations and furniture moves to allow for hospital beds. Referrals from professionals, family and individuals Main focus in the areas of Huntingdonshire, Peterborough and Fenland
<b>Cambridgeshire Handyperson Service</b>	<b>01480 700205</b> <a href="mailto:chp@ageukcap.org.uk">chp@ageukcap.org.uk</a>  Providing installation of key- safes, grab rails, bed and furniture moves to support and enable the safe discharge from hospital or admission avoidance. Links with above service for additional longer term welfare and practical support. Referrals accepted from professionals during the festive period. Available for any adult over 18 with a short or long term disability and any older person aged 65 and over.
<b>Shopping</b>	<b>Please call Helpline on 0300 666 9860</b> Urgent grocery shops for older people across the county.

Please note other services such as Community wardens, Home Cleaning, Telephone Befriending will continue to provide support over the holidays.  
**Any other urgent matters should be directed to the services listed above.**

**Wishing you a very Happy Christmas from all at  
Age UK Cambridgeshire and Peterborough.**

[www.ageukcap.org.uk](http://www.ageukcap.org.uk)